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PUBLISHER Stuart Williams swilliams@jucm.com 480-245-6400

Mission Statement

JUCM The Journal of Urgent Care Medicine supports the evolution of urgent care medicine by creating content that addresses both the clinical practice of urgent care medicine and the practice management challenges of keeping pace with an ever-changing health-care marketplace. As the Official Publication of the Urgent Care Association of America and the Urgent Care College of Physicians, JUCM seeks to provide a forum for the exchange of ideas regarding the clinical and business best-practices for running an urgent care center.

JUCM The Journal of Urgent Care Medicine (JUCM) makes every effort to select authors who are knowledgeable in their fields. However, JUCM does not warrant the expertise of any author in a particular field, nor is it responsible for any statements by such authors. The opinions expressed in the articles and columns are those of the authors, do not imply endorsement of advertised products, and do not necessarily reflect the opinions or recommendations of Braveheart Publishing or the editors and staff of JUCM. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested by authors should not be used by clinicians without evaluation of their patients' conditions and possible contraindications or dangers in use, review of any applicable manufacturer's product information, and comparison with the recommendations of other authorities.

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## WELCOME

To the 2023/2024 Urgent Care Buyer's Guide™

Congratulations—you've succeeded in leading urgent care through a very challenging couple of years and literally helped countless patients survive the greatest public health threat of our lifetime!

This is no time to rest on our laurels, though. If anything, it's a time to redouble our efforts to ensure the urgent care industry resumes its steady, decades-long ascension.

First we fought just to be noticed. And then for relevance. Now we've demonstrated that urgent care is essential to the health of communities all over the country—not just the literal health of our patients, but also the economic health of those communities and the U.S. healthcare system. We've helped reduce healthcare costs, become employers and tenants of choice in small towns and big cities, and established that our industry represents a dynamic investment opportunity for venture capitalists.

All of this progress would have been impossible without the support of the vendors who supply our EMRs, imaging equipment, billing and coding services, and on and on. If you have it in your urgent care, you got it from someone who had the wherewithal to see the value urgent care brings.

These are not nameless, faceless entities, of course, so we're happy to introduce or reconnect you with them in this edition of the *Urgent Care Buyer's Guide*. You'll find longstanding partners and meet new contacts who are eager to provide what you need to continue caring for patients and supporting your team every day.

Each one of the over 250 vendors inside is an expert in their field. They want to help you. We've organized them into more than 75 categories so you can find the right resource as efficiently as possible.

We want to help you, too, of course; that's why we keep updating the *Urgent Care Buyer's Guide*. If we've succeeded in helping you connect with a vendor who meets your needs, let us—and them—know you found them here!

#### How to Use This Guide

The *UCBG* is available in multiple formats—print, PDF, or online—to suit your needs at any time. Wherever you are when you need it, you can find it. You can download the PDF version to any or all of your devices by visiting www.jucm. com; the *UCBG* has its own tab on the menu bar. Or you can find everything you on our companion website, www.UrgentCareBuyersGuide.com.

#### Help Us Get Better in Order to Serve You Better

Like the urgent care industry itself, this guide is always an evolving work in progress. In addition to keeping current with vendors who really *get* the urgent care story, we want to ensure we keep current with your needs. If there are ways we can improve the accessibility of the guide or the range of potential partners you'd like to see, please let me know directly.

Thank you for reading the *Urgent Care Buyer's Guide*—and supporting these vendors who recognize the value and essential nature of urgent care!

Stuart Williams Publisher, JUCM swilliams@jucm.com

Buyer's Guide

## BETTER DATA. DEEPER INSIGHTS. IMPROVED OUTCOMES.

#### **EXPERITY BUSINESS INTELLIGENCE**

You have access to more urgent care data than ever before, but analyzing, interpreting, and funneling all that data to inform your decisions is a challenge.

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Save time using the data you have to achieve better patient and business outcomes with clinical, operational, financial, and custom dashboards

Drive data-based decision-making
Easily access metrics that matter for urgent care
Monitor performance holistically
Support accountability through transparency
Add-on module to Experity EMR/PM





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Buyer's Guide

#### Accreditation | Education, Training: Certification, Specialty

#### Associations & Societies

California Urgent Care Association 2090 Nevada City Hwy Grass Valley, CA 95945 www.caluca.org

College of Urgent Care Medicine 1911 W Wilson Street Suite A. #437 Batavia, IL 60510 855-698-2267 www.uccop.org

National Association of Occupational Health Professionals 155 Waterford Circle Rancho Mirage, CA 92270 760-230-0398 www.naohp.com

Northeast Regional Urgent Care Association 1 Giralda Farms, Suite 130 Madison, NJ 07940 www.neruca.org

Southeast Regional Urgent Care Association 2480 Briarcliff Rd NE Suite 6, #330 Atlanta, GA 30329 404-825-4701 www.seruca.org

#### Urgent Care Association

1911 W Wilson Street Suite A. #437 Batavia, IL 60510 877-698-2262 www.urgentcareassociation.org membership@ucaoa.org

Becoming a member of UCA gains you access to exclusive practice management and clinical resources; urgent care focused networking groups; discounts on certification, accreditation, meetings, webinars and products; and much more. Leverage these resources to save staff time (and money), advance your practice, grow service lines, drive patient visits, and help you advance professionally and personally.



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#### Clinical Services

#### Accreditation

COLA 9881 Broken Land Pkwy Suite 200 Columbia, MD 21046 800-981-9883 www.cola.org

National Committee for Quality Assurance (NCQA) 1100 13th St. NW Third Floor Washington, DC 20005 202-955-3500 www.ncqa.org

The Joint Commission One Renaissance Blvd Oakbrook Terrace, IL 60181 630-792-5000 www.jointcommission.org

**Urgent Care Association** 1911 W Wilson Street Suite A. #437 Batavia, IL 60510 877-698-2262 www.urgentcareassociation.org

#### Accreditation Management Systems

Medtrainer 555 Cajon St., Suite A Redlands, CA 92373 888-337-0288 www.medtrainer.com

#### Education, Training: Board Certification

Board of Certification in Urgent Care Medicine (BCUCM) 5550 W. Executive Dr Suite 400 Tampa, FL 33609 813-433-2277 www.bcucm.org

#### Education, Training: Breath Alcohol Technician

Alcohol & Drug Abuse Testing Centers, Inc. 10720 Carmel Commons Blvd. Suite 350 Charlotte, NC, 28226 800-942-3784

#### Education, Training: Certification, Specialty

Control the Dose Limited X-ray www.controlthedose.com 800-687-1897

Med Challenger Corporation 5100 Poplar Ave, Suite 400 Memphis, TN 38137 800-676-0822 www.challengercme.com

National Academy of DOT Medical Examiners 6341 Stewart Rd #302 Galveston, TX 77551 855-695-0688 www.nadme.org



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Institute for Medical and Nursing Education

Accreditation Statement: This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Institute for Medical and Invising Education (IMNE) and the Institute of Urgent Care Medicine. IMNE is accredited by the ACCME to provide continuing medical education for physicians. The IMNE designates this journal-based/CME activity for a maximum of 3 AMA PRA Category I Credits\* Me results.

Physicians should claim only the credit commensurate with the extent of their participation in the activity.



VOLUME 16

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www.jucm.com





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Doctors Management 10401 Kingston Pike Knoxville, TN 37922 865-800-3606 www.doctors-management.com info@drsmgmt.com

Medtrainer 555 Cajon St., Suite A Redlands, CA 92373 888-337-0288 www.medtrainer.com

Oshaguard 2912 Torrey Pines Ct Clearwater, FL 33761 800-522-9308 www.oshaguard.com

#### Education, Training: Continuing Medical Education

Academy for Continued Healthcáre Learning 230 W. Monroe St, Suite 2300 Chicago, IL 60606 773-714-0705 www.achlcme.org

EB Medicine 5600 Spalding Dr, Unit 921697 Norcross, GA 30010 678-366-7933 www.ebmedicine.net

Hippo Education 1812 W. Burbank Blvd, #923 Burbank, CA 91506 855-994-4776 www.hippoed.com

#### Core Content in Urgent Care Medicine Training

8777 Velocity Dr Machesney Park, IL 61115 844-814-9135 www.UrgentCareCME.com info@UrgentCareCME.com

Core Content in Urgent Care Medicine is a comprehensive training program, teaching the core competencies necessary for clinicians practicing in urgent care. Our ACCMEaccredited video program offers 62 hours CME credit for \$750. Additionally, there are modules included for interpreting EKGs and X-Rays included. The curriculum is ideal for physicians, physician assistants, nurse practitioners, or residents who are transitioning into, or practicing in, the urgent care setting. Corporate and group pricing is available.



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#### Institute of Urgent Care Medicine Programs

8777 Velocity Dr Machesney Park, IL 61115 844-814-9135 www.UrgentCareCME.com info@UrgentCareCME.com

The Institute offers several different programs created expressly for urgent care. Practicing urgent care clinicians and nurses can keep current on the breadth of patient presentations likely to present to urgent care centers. New clinicians, or those transitioning into urgent care, will find they can get up to speed quickly with our Core Competency programs. All of the IUCM courses run on our lightning fast LMS, that's friendly to users and administrators alike. Corporate and group pricing is available.



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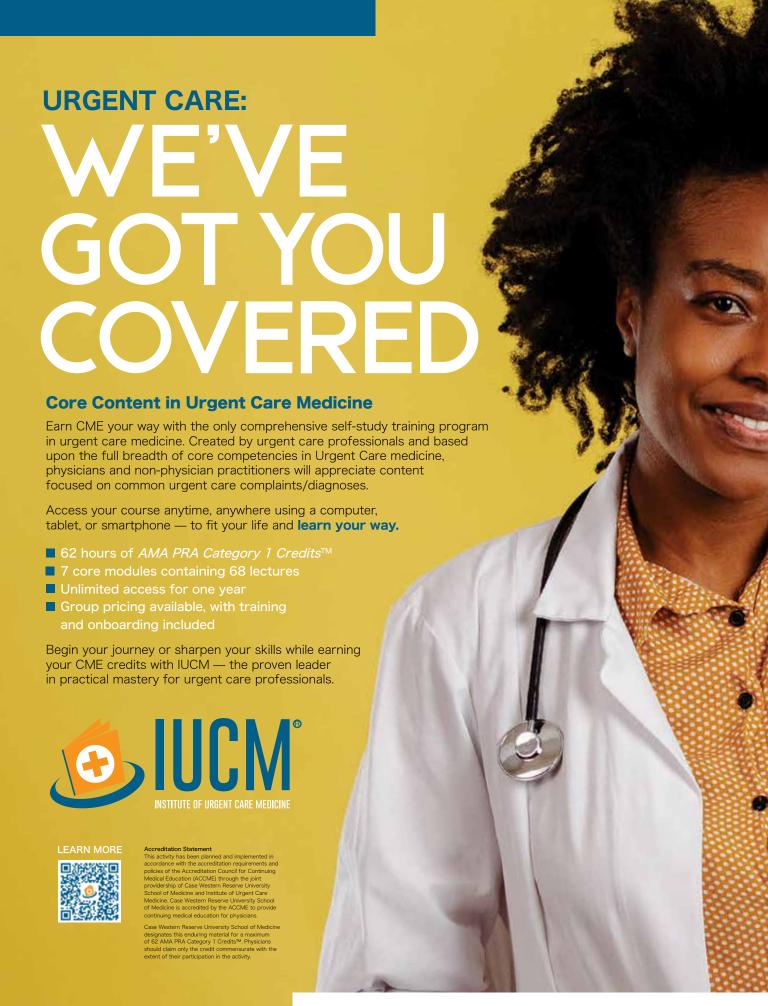
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Launch your business with guidance from the experts in urgent care. Knowing your market and the best service options can help you take the next best step. Because we're part of the only HIT company that offers connected solutions solely for urgent care, we can help you make smart decisions with real data, experience, and industry know-how.



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#### EDUCATION, TRAINING: CREDENTIALING | TRAVEL MEDICINE

#### Medtrainer 555 Cajon St., Suite A Redlands, CA 92373 888-337-0288

www.medtrainer.com

The Laceration Course 803-260-9705 www.thelacerationcourse.com

#### VerityStream

361 Centennial Pkwy, Suite 150 Louisville, CO 80027 800-521-0574 opt.2 www.veritystream.com

#### Education, Training: Training Models (anatomical)

GPI Anatomicals 940 North Shore Dr Lake Bluff, IL 60044 847-615-8900 www.gpianatomicals.com

Limbs & Things PO Box 15669 Savannah, GA 31416 866-465-4627 www.limbsandthings.com

#### Lab Testing

Genesis Reference Laboratories 7924 Forest City Rd, #210 Orlando, FL 32810 800-232-7172 www.genesisreferencelabs.com

HealthTrackRx 1500 I-35 W Denton, TX 76207 866-287-3218 www.healthtrackrx.com

Lighthouse Lab Services 1337 Hundred Oaks Dr, Suite A Charlotte, NC 28217 844-567-1475 www.lighthouselabservices.com

My One Medical Source (MOMS) 24700 Center Ridge Rd, Suite G50 Westlake, OH 44145 440-641-1281 www.myonemedicalsource.com

NxGen MDx 801 Broadway Ave NW, Unit 203 Grand Rapids, MI 49504 855-776-9436 nxgenmdx.com info@nxgenmdx.com

#### Telemedicine

AMN Healthcare, Inc. 8840 Cypress Waters Blvd Suite 300 Coppell, TX 75019 866-871-8519 www.amnhealthcare.com

Carbon Health 55 Pacific Ave San Francisco, CA 94111 415-200-2099 www.carbonhealth.com

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Telemed2U 3400 Douglas Blvd #225, Roseville, ČA 95661 855-446-8628 www.telemed2u.com

Walmart Health Virtual Care 6910 E. Chauncey Lane, Suite 220 Phoenix, AZ 85054 www.memd.net

#### Teleradiology

Premier Radiology Services 1395 Brickell Ave Miami, FL 33131 866-957-1106 premierradiologyservices.com

Rapid Radiology 2303 Ranch Rd 620 S Suite 135, PMB 453 Lakeway, Texas 78734 866-218-3754 www.rapidrad.us

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Experity is the leading urgent care teleradiology provider serving more than 4,000 locations across 48 states. We offer rapid read times, and provide a 99% accuracy rate, with competitive pricing and industry-leading reliability. With extended Solutions Center hours 365 days-a-year and access to more than 100 board-certified U.S. based radiologists, you can depend on timely, precise interpretations every day.

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Travel Health 101 PO Box 2154 Albany, NY 12220 914-525-5418 www.travelhealth101.com

VaxServe 54 Glenmaura National Blvd Suite 301 Moosic, PA 18507 800-752-9338 www.vaxserve.com

EMR & Revenue Cycle Management Services

#### Billing Software

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As the largest US-based full-service urgent care billing company, Experity's dedicated revenue cycle management specialists help urgent care clinics invoice efficiently to resolve open balances and stay compliant with a focus on best practices. More accurate coding, clean claim submission, persistent claim tracking, and reduced days in A/R means you receive payment of your contracted rates quickly and with less friction.

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Nym Health 45 Bond St NY, NY 10012 www.nymhealth.com

#### Collection Services

Kinum 770 Lynnhaven Pkwy #160 Virginia Beach, VA 23452 888-471-0280 www.kinum.com

Payspan 7751 Belfort Pkwy # 200 Jacksonville, FL 32256 904-588-7000 www.payspan.com

Urgent Care Collections 159 Overland Rd, Suite 406 Waltham, Massachusetts 02451 844-544-4942 www.urgentcarecollections.com

#### Electronic Medical Records (EMR)

Athenahealth 311 Arsenal St Watertown, MA 02472 800-981-5084 www.athenahealth.com

CorroHealth 6509 Windcrest Drive Suite 165 Plano, TX 75024 844-392-4222 corrohealth.com

Dr. Chrono 328 Gibraltar Dr Sunnyvale, CA 94089 844-569-8628 www.drchrono.com

eClinicalWorks 2 Technology Dr Westborough, MA 01581 508-836-2700 www.eclinicalworks.com

EPOWERdoc, Inc. 506 S 93rd St. Omaha, NE 68114 805-988-8929 www.epowerdoc.com

#### Experity EMR/PM

8777 Velocity Drive Machesney Park, IL 61115 855-890-0649 www.experityhealth.com salesinguiry@experityhealth.com

Experity's EMR/PM was created in partnership with our clients and was specifically designed for urgent cares to speed up workflows, improve revenue capture, enhance the patient experience, and increase the scope of care provided to patients. With urgent care-driven workflows, a built-in coding engine, and integrated business intelligence tools, our EMR/PM leverages complaint-driven logic for quick visit charting, accurate documentation, and urgent care success.

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Medsphere 1220 E. 7800 S., Floor 3 Sandy, UT 84094 760-270-9891 www.medsphere.com

Net Health 40 24th St Pittsburgh, PA 15222 800-411-6281 www.nethealth.com

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PulseCheck Urgent Care 10275 W Higgins Road, Suite 250 Rosemont, IL 60018 844-240-9554 X4 www.pulsechecked.com

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Ensure high-quality teleradiology overreads
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Veradigm, formerly Allscripts 222 W Merchandise Mart Plaza Chicago, IL 60654 800-334-8534 www.veradigm.com

#### Practice Management Software

#### Experity EMR/PM

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#### Revenue Cycle Management

AdvancedMD 10876 S River Front Pkwy Suite 400 South Jordan, UT 84095 800-825-0224 www.advancedmd.com

ARMCO Partners 265 Mitchell Rd Norcross, GA 30071 877-545-3274 www.armcopartners.com

ExdionRCM 7700 Windrose Ave, G300 Plano, TX 75024 469-277-8184 www.exdionrcm.com

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HealthQuist 510 Thornall St Suite 100 Edison, NJ 08837 732-404-1555 www.healthquist.com

iClaim 3845 McCoy Dr Suite 101 Aurora, IL 6Ó504 877-372-4557 www.iclaim.com

Imagine Software 8757 Red Oak Blvd Charlotte, NC 28217 704-553-1004 www.imagineteam.com

LogixHealth 8 Ŏak Park Dr Bedford, MA 01730 781-280-1736 www.logixhealth.com

Med USA 9825 South 500 West Sandy, Utah 84070 855-394-5153 www.medusarcm.com

Positive Results Billing Services 36 Bobala Rd, Suite 201 Holyoke, Massachusetts 01040 888-442-4484 www.positiveresultsbilling.com

Precision Practice Management 689 Craig Rd St. Louis, MO 63141 844-525-8500 www.precisionpractice.com

SYNERGEN Health 2626 Cole Avenue, Suite 429. Dallas, Texas 75204 877-226-2249 www.synergenhealth.com

Wakefield & Associates 10800 East Bethany Drive, #450 Aurora, CO 80014 720-264-9399 www.wakeassoc.com

Waystar 8215 W 108th Terrace Overland Park, KS 66210 844-492-9782 www.waystar.com

**XpertDox** 1500 1st Ave N, Suite B102 Birmingham, AL 35203 205-259-6045 www.xpertdox.com

**Zotec Partners** 1 Zotec Dr, Carmel, IN 46032 317-705-5050 www.zotecpartners.com

#### Medical Equipment

#### **AED**

Coro Medical 617 Bradley Ct, Franklin, TN 37067 800-695-1209 www.coromed.us

Zoll Medical Corporation 269 Mill Road Chelmsford, MA 01824 800-348-9011 www.zoll.com

#### CAPITAL EQUIPMENT: EXAM TABLES | DIAGNOSTIC EQUIPMENT: POINT OF CARE

#### Capital Equipment: Exam Tables

Fisher Healthcare 11450 Compag Center Drive West Suite #570 Houston, TX 77070 800-640-0640 www.fishersci.com

Hausman Industries 130 Union St Northvale, NJ 07647 201-767-0255 www.hausmann.com

Med-Mizer 80 Commerce Dr Batesville, IN 47006 888-522-2161 www.med-mizer.com

Midmark Corporation 1700 S. Patterson Blvd Suite 400 Dayton, OH 45409 937-526-3662 www.midmark.com

#### Capital Equipment: Office Furniture

Anthro Technology Furniture 10450 SW Manhasset Dr Tualatin, OR 97062 800-325-3841 www.anthro.com

Ergotron, Inc. 1181 Trapp Road Saint Paul, MN 55121 800-888-8458 www.ergotron.com

Hill-Rom 1069 State Route 46 East Batesville, IN 47006 812-934-7777 www.hill-rom.com

Herman Miller 855 East Main Ave PO Box 302 Zeeland, MI 49464 616-654-3000 www.hermanmiller.com

#### Diagnostic Equipment: Chemistry Analyzer

Abbott Point of Care 400 College Rd East Princeton, NJ 08540 800-827-7828 www.pointofcare.abbott.com

Horiba Medical 9755 Research Dr Irvine, CA 92618 949-250-4811 www.horiba.com

Jant Pharmacal Corp 16530 Ventura Blvd, Suite 512 Encino, CA 91436 800-676-5565 www.jantdx.com

#### Diagnostic Equipment: EKG

Medical Device Depot 3230 Bethany Lane Suite 8 Ellicott City, MD 21042 877-646-3300 www.medicaldevicedepot.com

VectraCor 785 Totowa Rd Suite 100 Totowa, NJ 07512 973-904-0444 www.vectracor.com

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Sight Diagnostics 68 34th St Floor 3, Brooklyn, NY 11232 929-397-0567 www.sightdx.com

Sysmex of America, Inc. 577 Aptakisic Road Lincolnshire, IL 60069 866-779-7639 www.sysmex.com

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Welch Allyn 4341 State St Rd Skaneateles Falls, NY 13153 800-535-6663 www.welchallyn.com

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1. Abbott ID NOW Influenza A&B 2 Clinical Assertion Data Held on File 2. CFR - Code of Federal Regulations Title 21. U.S. Food & Drug Administration. Updated March 28, 2023. Accessed June 29, 2023. https://www.accessdata.fda.gov/scripts/cdn/cfdocs/cfcfr/cfrsearch\_cfm?fr=866.33283. Abbott. ID NOW Instruct Accuracy of Rapid Antigen Detection Tests for Respiratory Syncytial Virus Infection: Systematic Review and Meta-analysis. J Clin Microbiol. December 2015 vol. 53 no. 12 3738-3749

The ID NOW COVID-19 2.0 product has not been FDA cleared or approved. It has been authorized by the FDA under an Emergency Use Authorization (EUA) for use by authorized laboratories. The test has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens, and is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostic tests for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b)(1), unless the authorization is terminated or revoked sooner. © 2023. All rights reserved. All trademarks referenced are trademarks of their respective owners. Any photos displayed are for illustrative purposes only. Any person depicted in such photos is a model. COL-20985-01 07/23

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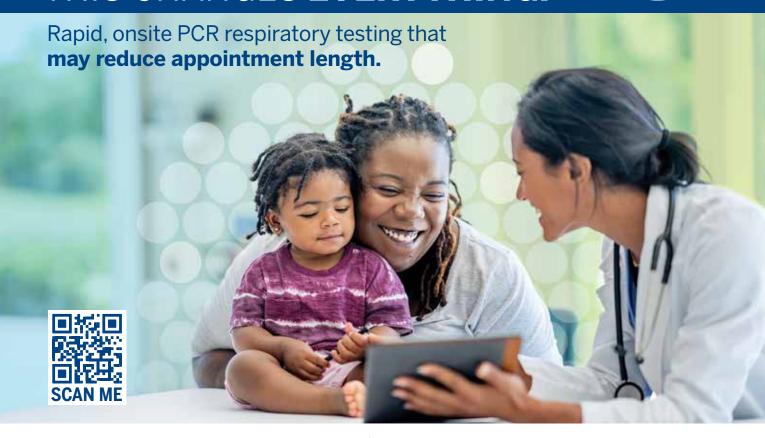
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Influenza B virus Parainfluenza virus Respiratory syncytial virus

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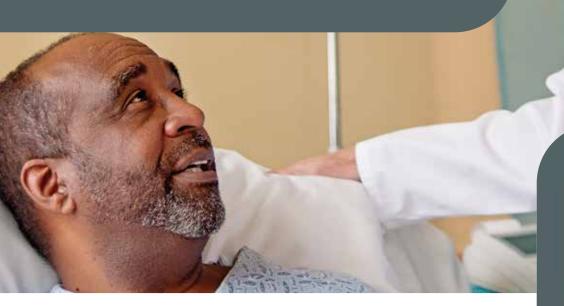
\*THESE TESTS ARE AVAILABLE FOR SALE IN THE US UNDER EMERGENCY USE AUTHORIZATION. These SARS tests have not been cleared or approved by the FDA, but have been authorized by the FDA under an Emergency Use Authorization (EUA) for use by authorized laboratories for the detection of proteins (QuickVue and Sofia) or nucleic acids (Solana) from SARS-CoV-2, not for any other viruses or pathogens. These tests are only authorized for the duration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug, and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless terminated or revoked sooner.

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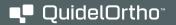
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QCP - Quality Care Products 6920 Hall St Holland, OH 43528 800-337-8603 www.qcprx.com

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National Association of Occupational Health Professionals (NAOHP) 155 Waterford Circle Rancho Mirage, CA 92270 760-230-0398 www.naohp.com

OccDocOne 815-680-2810 www.occdocone.com

#### Consulting Services: Occupational Medicine | Employee Benefit Services

Physical Capacity Profile 917 E Prescott Rd Salina, KS 67401 785-825-4444 www.pcpworks.com

#### Consulting Services: Practice Management

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Digital Air Strike 6991 E Camelback Rd, B111 Scottsdale, Arizona 85251 888-713-8958 www.digitalairstrike.com

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MT Consulting 944 County Line Rd Bryn Mawr, PA 19010 610-527-8400 www.mtbizbrokers.com NextCare Holdings, Inc. 1138 North Alma School Rd, Suite 120 Mesa, AZ 85201 888-381-4858 www.nextcare.com

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