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Mission Statement

JUCM The Journal of Urgent Care Medicine supports the evolution of urgent care medicine by creating content that addresses both the clinical practice of urgent care medicine and the practice management challenges of keeping pace with an ever-changing health-care marketplace. As the Official Publication of the Urgent Care Association of America and the Urgent Care College of Physicians, JUCM seeks to provide a forum for the exchange of ideas regarding the clinical and business best-practices for running an urgent care center.

JUCM The Journal of Urgent Care Medicine (JUCM) makes every effort to select authors who are knowledgeable in their fields. However, JUCM does not warrant the expertise of any author in a particular field, nor is it responsible for any statements by such authors. The opinions expressed in the articles and columns are those of the authors, do not imply endorsement of advertised products, and do not necessarily reflect the opinions or recommendations of Braveheart Publishing or the editors and staff of JUCM. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested by authors should not be used by clinicians without evaluation of their patients' conditions and possible contraindications or dangers in use, review of any applicable manufacturer's product information, and comparison with the recommendations of other authorities.

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WELCOME

To the 2024/2025 Urgent Care Buyer's Guide™

It's been another great year for urgent care! There has been an expansion in the number of rooftops across the country, new business models have emerged, and you collectively have served an estimated 205 million patient visits during 2023. This is no time to rest on our laurels, though. If anything, it's a time to redouble our efforts to ensure the urgent care industry continues its steady, decades-long ascension.

You have demonstrated that urgent care is essential to the health of communities all over the country—not just the literal health of our patients, but also the economic health of those communities and the U.S. healthcare system. Along the way, you've helped reduce healthcare costs, become employers and tenants of choice in small towns and big cities, and established that our industry represents a dynamic investment opportunity for venture capitalists.

All of this progress would have been impossible without the support of the vendors who supply our EMRs, imaging equipment, billing and coding services, and on and on. Chances are, if you're using it in your urgent care, you got it from someone who had the wherewithal to see the value urgent care brings to their business.

These are not nameless, faceless entities, of course, so we're happy to introduce or reconnect you with them in this edition of the *Urgent Care Buyer's Guide*. You'll find longstanding partners and meet new contacts who are eager to provide what you need to continue caring for patients and supporting your team every day.

Each one of the over 250 vendors inside is an expert in their field. They want to help you. We've organized them into more than 75 categories so you can find the right resource as efficiently as possible.

We want to help you, too, of course; that's why we keep updating the *Urgent Care Buyer's Guide*. If we've succeeded in helping you connect with a vendor who meets your needs, let us—and them—know you found them here!

How to Use This Guide

The *UCBG* is available in multiple formats—print, PDF, or online—to suit your needs at any time. Wherever you are when you need it, you can find it. You can download the PDF version to any or all of your devices by visiting www.jucm. com; the *UCBG* has its own tab on the menu bar. Or you can find everything you on our companion website, www.UrgentCareBuyersGuide.com.

Help Us Get Better in Order to Serve You Better

Like the urgent care industry itself, this guide is always an evolving work in progress. In addition to keeping current with vendors who really *get* the urgent care story, we want to ensure we keep current with your needs. If there are ways we can improve the accessibility of the guide or the range of potential partners you'd like to see, please let me know directly.

Thank you for reading the *Urgent Care Buyer's Guide*—and supporting these vendors who recognize the value and essential nature of urgent care!

Stuart Williams Publisher, JUCM swilliams@jucm.com

Buyer's Guide



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Buyer's Guide

Accreditation | Education, Training: Certification, Specialty

Associations & Societies

California Urgent Care Association 2090 Nevada City Hwy Grass Valley, CA 95945 www.caluca.org

College of Urgent Care Medicine 1911 W Wilson Street Suite A. #437 Batavia, IL 60510 855-698-2267 www.uccop.org

National Association of Occupational Health Professionals 155 Waterford Circle Rancho Mirage, CA 92270 760-230-0398 www.naohp.com

Northeast Regional Urgent Care Association 1 Giralda Farms, Suite 130 Madison, NJ 07940 www.neruca.org

Southeast Regional Urgent Care Association 2480 Briarcliff Rd NE Suite 6, #330 Atlanta, GA 30329 404-825-4701 www.seruca.org

Clinical Services

Accreditation

COLA 9881 Broken Land Pkwy Suite 200 Columbia, MD 21046 800-981-9883 www.cola.org

National Committee for Quality Assurance (NCQA) 1100 13th St. NW Third Floor Washington, DC 20005 202-955-3500 www.ncqa.org

The Joint Commission One Renaissance Blvd Oakbrook Terrace, IL 60181 630-792-5000 www.jointcommission.org

Urgent Care Association 1911 W Wilson Street Suite A. #437 Batavia, IL 60510 877-698-2262 www.urgentcareassociation.org

Accreditation Management **Systems**

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Education, Training: Board Certification

Board of Certification in Urgent Care Medicine (BCUCM) 5550 W. Executive Dr Suite 400 Tampa, FL 33609 813-433-2277 www.bcucm.org

Education, Training: Breath Alcohol Technician

Alcohol & Drug Abuse Testing Centers, Inc. 10720 Carmel Commons Blvd Suite 350 Charlotte, NC, 28226 800-942-3784

Intoximeters Inc. 2081 Craig Road Saint Louis, MO 63146 314-429-4000 www.intox.com/training

Education, Training: Certification, Specialty

Control the Dose Limited X-ray 6532 S 58th St Lincoln, NE 68516 800-687-1897 www.controlthedose.com

Med Challenger Corporation 5100 Poplar Ave, Suite 400 Memphis, TN 38137 800-676-0822 www.challengercme.com

National Academy of DOT Medical Examiner's 6341 Stewart Rd #302 Galveston, TX 77551 855-695-0688 www.nadme.org

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Created by experts in urgent care medicine, IUCM offers the only comprehensive self-study training and CME/CE programs purpose-built for urgent care medicine. Explore common presentations and diagnoses to expand your knowledge and boost your career — in a way that works for you.

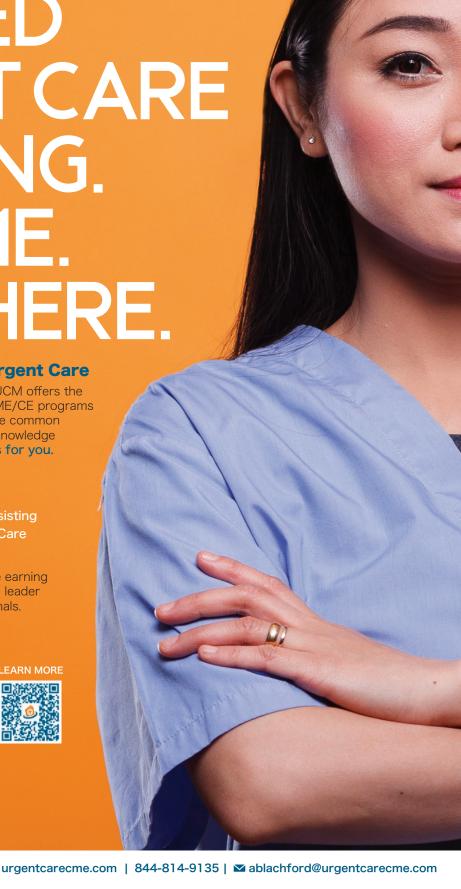
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Abyde Compliance Resources 29399 US Hwy 19 N, Suite 360 Clearwater, FL 33761 www.abyde.com 800-594-0883

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Healthcare Compliance Pros 90 W 500 S, #157 Bountiful, UT 84010 855-427-0427 www.healthcarecompliancepros.com

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Education, Training: Continuing Medical Education

Academy for Continued Healthcare Learning 230 W. Monroe St, Suite 2300 Chicago, IL 60606 773-714-0705 www.achlcme.org

EB Medicine 5600 Spalding Dr, Unit 921697 Norcross, GA 30010 678-366-7933 www.ebmedicine.net

Hippo Education 1812 W. Burbank Blvd, #923 Burbank, CA 91506 855-994-4776 www.hippoed.com

UC Maximus (EM:RAP) 1812 W. Burbank Blvd, #356 Burbank, CA 91506 877-993-6727 www.ucmaximus.org

Institute of Urgent Care Medicine

8777 Velocity Dr Machesney Park, IL 61115 844-814-9135 www.UrgentCareCME.com info@UrgentCareCME.com

The Institute offers several different programs created expressly for urgent care. Practicing urgent care clinicians and nurses can keep current on the breadth of patient presentations likely to present to urgent care centers. New clinicians, or those transitioning into urgent care, will find they can get up to speed quickly with our Core Competency programs. All of the IUCM courses run on our lightning fast LMS, that's friendly to users and administrators alike. Corporate and group pricing is available.



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Core Content in Urgent Care Medicine is a comprehensive training program, teaching the core competencies necessary for clinicians practicing in urgent care. Our ACCMEaccredited video program offers 62 hours CME credit for \$750. Additionally, there are modules included for interpreting EKGs and X-Rays included. The curriculum is ideal for physicians, physician assistants, nurse practitioners, or residents who are transitioning into, or practicing in, the urgent care setting. Corporate and group pricing is available.



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Education, Training: Clinical Training

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The Laceration Course 678-366-7933 www.ebmedicine.net/the-lacerationcourse-homepage

Education, Training: Training Models (anatomical)

GPI Anatomicals 940 North Shore Dr Lake Bluff, IL 60044 847-615-8900 www.gpianatomicals.com

Limbs & Things PO Box 15669 Savannah, GA 31416 866-465-4627 www.limbsandthings.com

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Urgent Care Collections 158 Lexington St Waltham, MA 02452 844-544-4942 www.urgentcarecollections.com

Zelis 149 Newbury St, 5th Fl Boston, MA 02116 888-311-3505 www.zelis.com

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EPOWERdoc, Inc. 506 S 93rd St. Omaha, NE 68114 805-988-8929 www.epowerdoc.com

Experity EMR/PM

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PulseCheck Urgent Care 2429 Military Rd, Suite 300 Niagara Falls, NY 14304 844-240-9554 X3 www.pulsechecked.com

The T System 6509 Windcrest Dr, Suite 165 Plano, TX 75024 972-503-8899 www.tsystem.com

UrgentlQ 33 Irving Pl, Suite 4032 New York, NY 10003 646-784-3420 www.urgentiq.com

Veradigm 222 W Merchandise Mart Plaza Chicago, IL 60654 800-334-8534 www.veradigm.com

Practice Management Software

Cowork Health 917 E Quail Run Cir Sioux Falls, SD 57108 605-413-6797 www.coworkhealth.io

Experity EMR/PM

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Revenue Cycle Management

AdvancedMD 698 (West) 10000 South South Jordan, Utah 8409 800-825-0224 www.advancedmd.com

EMPClaims 2625 Butterfield Rd, Suite 138S Oakbrook, IL 60523, USA 630-953-5100 www.empclaims.com

ExdionRCM 7700 Windrose Ave, G300 Plano, TX 75024 469-277-8184 www.exdionrcm.com



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REVENUE CYCLE MANAGEMENT | CAPITAL EQUIPMENT: EXAM TABLES

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Plutus Health 4835 LBJ Fwy, Suite 300 Dallas, TX 75244 469-994-0602 www.plutushealthinc.com

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Precision Practice Management 689 Craig Rd St. Louis, MO 63141 844-525-8500 www.precisionpractice.com

Rivia Health 10720 West Indian School Rd Suite 19 PMB 512 Phoenix, AZ 85037 www.riviahealth.com

SYNERGEN Health 2626 Cole Avenue, Suite 429, Dallas, Texas 75204 877-226-2249 www.synergenhealth.com

Trek Health 3385 La Selva St Apt C San Mateo, 94403 805-428-5855 www.trekhealth.io

Wakefield & Associates 320 N Cedar Bluff Rd, Suite 300 Knoxville TN, 37923 720-264-9399 www.wakeassoc.com

Waystar 8215 W 108th Terrace Overland Park, KS 66210 844-492-9782 www.waystar.com

XpertDox 1500 1st Ave N, Suite B102 Birmingham, AL 35203 205-259-6045 www.xpertdox.com

Zotec Partners 1 Zotec Dr, Carmel, IN 46032 317-705-5050 www.zotecpartners.com

Medical Equipment

AFD

Coro Medical 416 Mary L Polk Dr, Suite 505 Franklin, TN 37067 800-695-1209 www.coromed.us

Zoll Medical Corporation 269 Mill Road Chelmsford, MA 01824 800-348-9011 www.zoll.com

Capital Equipment: Exam Tables

Fisher Healthcare 11450 Compaq Center Drive West Suite #570 Houston, TX 77070 800-640-0640 www.fishersci.com

Hausman Industries 130 Union St Northvale, NJ 07647 201-767-0255 www.hausmann.com

Med-Mizer 80 Commerce Dr Batesville, IN 47006 888-522-2161 www.med-mizer.com

Midmark Corporation 1700 S Patterson Blvd Suite 400 Dayton, OH 45409 937-526-3662 www.midmark.com

Mubi Medical Calle 2 No 50-185 Medellin, 50048 +57 310-831-8816 www.mubimedical.com

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Capital Equipment: Office Furniture

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Hill-Rom 1069 State Route 46 East Batesville, IN 47006 812-934-7777 www.hill-rom.com

Herman Miller 855 East Main Ave PO Box 302 Zeeland, MI 49464 616-654-3000 www.hermanmiller.com

Diagnostic Equipment: Chemistry Analyzer

Abbott Point of Care 400 College Rd East Princeton, NJ 08540 800-827-7828 www.abbott.com

Horiba Medical 9755 Research Dr Irvine, CA 92618 949-250-4811 www.horiba.com

Jant Pharmacal Corp 16530 Ventura Blvd, Suite 512 Encino, CA 91436 800-676-5565 www.jantdx.com

MeMed US, Inc 200 Brickstone Sq, Suite 106 Andover, MA 01810 603-818-9576 www.me-med.com

Diagnostic Equipment: EKG

Medical Device Depot 3230 Bethany Lane Suite 8 Ellicott City, MD 21042 877-646-3300 www.medicaldevicedepot.com QT Medical 1370 Valley Vista Dr, Suite 266 Diamond Bar, CA 91765 909-323-0007

VectraCor 785 Totowa Rd Suite 100 Totowa, NJ 07512 973-904-0444 www.vectracor.com

Diagnostic Equipment: Hematology Systems

Clinical Diagnostic Solutions, 1800 NW 65th Ave Plantation, FL 33313 954-791-1773 www.cdsolinc.com

Horiba Medical 9755 Research Dr Irvine, CA 92618 949-250-4811 www.horiba.com

Jant Pharmacal Corp 16530 Ventura Blvd, Suite 512 Encino, CA 91436 800-676-5565 www.jantdx.com

Sight Diagnostics 68 34th St Floor 3, Brooklyn, NY 11232 929-397-0567 www.sightdx.com

Sysmex of America, Inc. 577 Aptakisic Road Lincolnshire, IL 60069 866-779-7639 www.sysmex.com

Diagnostic Equipment: Oximetry

Masimo Corporation 52 Discovery Irvine, CA 92618 949-297-7000 www.masimo.com

Welch Allyn 4341 State St Rd Skaneateles Falls, NY 13153 800-535-6663 www.welchallyn.com

Diagnostic Equipment: Point of Care

Abbott Rapid Diagnostics

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Anavasi Diagnostics 15305 NE 95th St Redmond, WA 98052 888-262-8274 www.anavasidx.com

Binx Health

Riverview II 245 First St, 18th Fl Cambridge, MA 02142 www.mybinxhealth.com support@binx.com

Binx Health® is a clinical diagnostics company that makes rapid CLIA waived Point of Care PCR tests. The binx® CT/NG assay is the first FDA cleared PCR POC test for Chlamydia trachomatis and Neisseria gonorrhoeae detection in male and female samples in about 30 minutes.



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ID NOW™ INFLUENZA A & B 2 5-13 minutes

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*ID NOW™ test kits sold separately. ID NOW™ software update to version 7.1 required for sequential workflow capability.

1. Abbott ID NOW™ Influenza A&B 2 Clinical Assertion Data Held on File 2. Merckx J, Wali R, Schiller I, et al. Diagnostic Accuracy of Novel and Traditional Rapid Tests for Influenza Infection Compared With Reverse Transcriptase Polymerase Chain Reaction: A Systematic Review and Meta-analysis. Ann Intern Med. 2017 Sep 19;167(6):394-409 3. Abbott. ID NOW™ Strep A 2 Clinical Assertion Data Held on File 4. Chartrand, C. et al. Diagnostic Accuracy of Rapid Antigen Detection Tests for Respiratory Syncytial Virus Infection: Systematic Review and Meta-analysis. J Clin Microbiol. December 2015 vol. 53 no. 12 3738-3749

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1 kit = 30 tests • Only valid for assay combination advertised below through December 31, 2024

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* In the USA, the BD Veritor System for Rapid Detection of SARS-CoV-2 & Flu A+B has not been FDA cleared or approved but has been authorized by the FDA under an Emergency Use Authorization for use by authorized laboratories; use by laboratories certified under the CLIA, 42 U.S.C. §263a, that meet requirements to perform moderate, high, or waived complexity tests. The product is authorized for use at the Point of Care (POC), i.e., in patient care settings operating under a CLIA Certificate of Waiver, Certificate of Compliance, or Certificate of Accreditation.

This product has been authorized only for the detection of proteins from SARS-CoV-2, influenza A and influenza B, not for any other viruses or pathogens; and, in the USA, the emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug and Cosmetic Act, 21 U.S.C. é360bbb-3(b)(1), unless the declaration is terminated or authorization is revoked sooner.

** In the USA, the BD Veritor System for Rapid Detection of SARS-CoV-2 has not been FDA cleared or approved but has been authorized by the FDA under an Emergency Use Authorization for use by authorized laboratories; use by laboratories certified under the CLIA, 42 U.S.C. é263a, that meet requirements to perform moderate, high, or waived complexity tests. The product is authorized for use at the Point of Care (POC), i.e., in patient care settings o perating under a CLIA Certificate of Waiver, Certificate of Compliance, or Certificate of Accreditation.

This product has been authorized only for the detection of proteins from SARS-CoV-2, not for any other viruses or pathogens; and, in the USA, the emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b) (1) of the Federal Food, Drug and Cosmetic Act, 21 U.S.C. 5360bbb-3(b) (1), unless the declaration is terminated, or authorization is revoked sooner.

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For ages 2 and up¹

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Offers PCR-quality accuracy*

Provides a level of accuracy comparable to highly sensitive lab-based PCR tests¹



Address care or treatment during the visit if clinically warranted

A positive result may show in as few as 11 minutes, while a negative or invalid result will display in **30 minutes**^{1,†}



Untethered convenience

Everything you need to perform the test is included in the box, with no extensive training or maintenance required¹

*The LUCIRA® by Pfizer COVID-19 & Flu Test provides a level of accuracy comparable to highly sensitive lab-based PCR tests. Negative results do not preclude SARS-CoV-2, influenza A, and/or influenza B infection and should not be used as the sole basis for patient management decisions.¹ *Full results appear in 30 minutes. Negative results should be confirmed with further testing, if clinically indicated.

PCR=polymerase chain reaction; SARS-CoV-2=severe acute respiratory syndrome coronavirus-2.

References: 1. LUCIRA® by Pfizer COVID-19 & Flu Test. Instructions for Use. Pfizer Inc; 2023. 2. LUCIRA® by Pfizer COVID-19 & Flu Test letter of authorization. U.S. Food & Drug Administration. June 15, 2023. Accessed August 13, 2024. https://www.fda.gov/media/163455/download

Emergency Use Authorization

The LUCIRA* by Pfizer COVID-19 & Flu Test has not been FDA cleared or approved, but has been authorized for emergency use by FDA under an EUA for use by authorized alboratories. This product has been authorized only for the detection and differentiation of nucleic acid from SARS-CoV-2, influenza A, and influenza B, not for any other viruses or pathogens. The emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug, and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated or authorization is revoked sooner.

Please see all authorized labeling at LUCIRAbyPfizer.com/ hcp/labeling.

Indication for Use

The LUCIRA® by Pfizer COVID-19 & Flu Test is authorized for the simultaneous qualitative detection and differentiation of SARS-CoV-2, influenza A, and influenza B viral RNA in anterior nasal swab specimens collected from individuals (2 years of age or older) who are suspected of respiratory viral infection consistent with COVID-19 by their healthcare provider. Emergency use of this test is limited to authorized laboratories. Testing is limited to laboratories certified under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), 42 U.S.C. §263a, that meet requirements to perform high, moderate, or waived complexity tests. This test is authorized for use at the Point of Care (POC), i.e., in patient care settings operating under a CLIA Certificate of Waiver, Certificate of Compliance, or Certificate of Accreditation.





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- SARS Antigen* RSV
- · SARS Antigen+
- · Flu + SARS Antigen*

Solana

- Influenza A+B
- · Strep Complete
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· Strep A+

- SARS-CoV-2*
- · Bordetella Complete

Vitros[®]

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- Anti-SARS-CoV-2 IgG*

*THESE TESTS ARE AVAILABLE FOR SALE IN THE US UNDER EMERGENCY USE AUTHORIZATION. These SARS tests have not been cleared or approved by the FDA, but have been authorized by the FDA under an Emergency Use Authorization (EUA) for use by authorized laboratories for the detection of proteins (QuickVue and Sofia) or nucleic acids (Solana) from SARS-CoV-2, not for any other viruses or pathogens. These tests are only authorized for the duration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug, and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless terminated or revoked sooner.



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The Aptitude Metrix® COVID-19 Test is provided by SEKISUI Diagnostics

The Metrix COVID-19, OSOM COVID-19 Antigen Rapid Test, and OSOM Fiu SARS-CoV-2 Combo Test have not been FDA cleared or approved. They are authorized by FDA under an EUA for use by authorized laboratories. The Metrix COVID-19 has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens. The OSOM COVID-19 Antigen Rapid Test has been authorized only for the detection of SARS-CoV-2 antigen, not for any other viruses or pathogens. OSOM Flu SARS-CoV-2 Combo Test has been authorized only for the detection of proteins from SARS-CoV-2, influenza B, not for any other viruses or pathogens. The use of these products are only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in virus diagnositics for detection and/or diagnosis of COVID-19 under Section 564(b) (1) of the Federal Food, Drug, and Cosmette Act, 21 U.S.C S360bbb-3(bX1), unless the authorization is terminated or revoked sooner.

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The Visby Medical Respiratory Health Test has not been FDA cleared or approved, but has been authorized for emergency use by FDA under an EUA for use by authorized laboratories. This product has been authorized only for the detection and differentiation of nucleic acid from SARS-CoV-2, influenza A, and influenza B, not for any other viruses or pathogens; and the emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b) (1) of the Federal Food, Drug, and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated or authorization is revoked sooner.

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Neuroptics 9223 Research Dr Irvine, CA 92618 949-250-9792 www.neuroptics.com

OraSure Technologies, Inc. 220 E 1st St Bethlehem, PA 18015 800-672-7873 www.orasure.com

Phase Scientific 10527 Garden Grove Blvd Garden Grove, CA 92843 657-233-5880 www.phasescientificamericas.com

PixCell Medical Inc 825 Delaware Ave, #304 Longmont, CO 80501 720-715-7215 www.pixcell-medical.com

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Siemens Healthineers 40 Liberty Blvd Malvern, PA 19355 888-826-9702 www.siemens-healthineers.com

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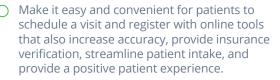


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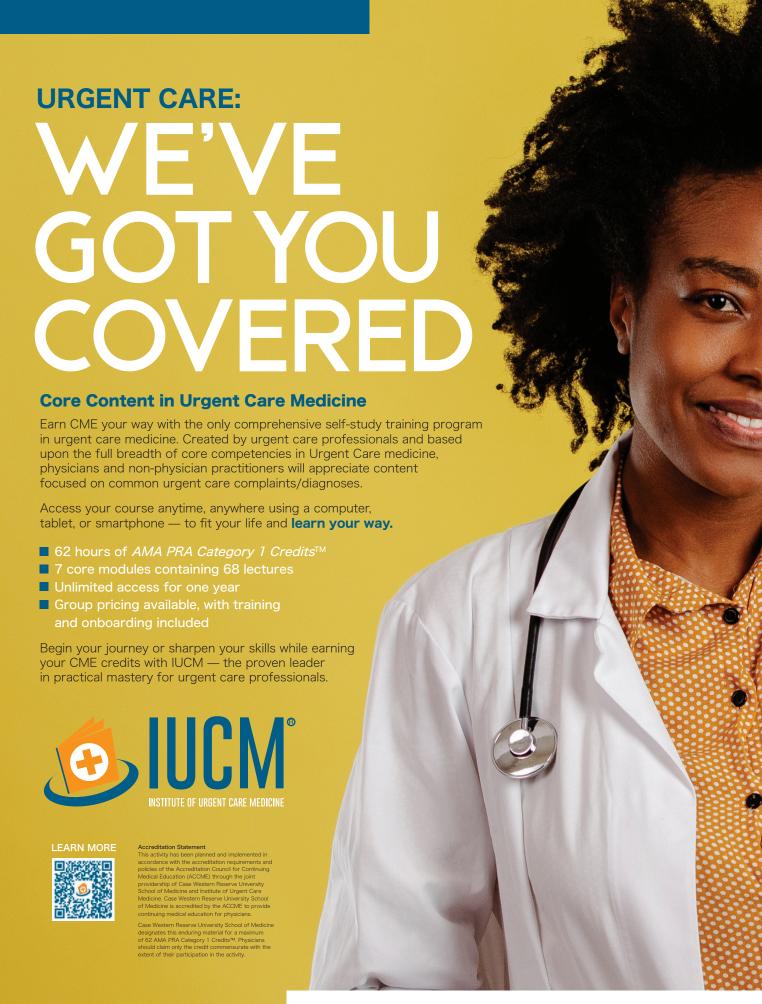
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