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Urgent Care

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Available

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11 E Sundial Circle, Suite 5
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swilliams@jucm.com
480-245-6400

Mission Statement

JUCM The Journal of Urgent Care Medicine supports the evolution of urgent care medicine by creating content that addresses both the clinical practice of urgent care medicine and the practice management challenges of keeping pace with an ever-changing health-care marketplace. As the Official Publication of the Urgent Care Association of America and the Urgent Care College of Physicians, JUCM seeks to provide a forum for the exchange of ideas regarding the clinical and business best-practices for running an urgent care center.

JUCM The Journal of Urgent Care Medicine (JUCM) makes every effort to select authors who are knowledgeable in their fields. However, *JUCM* does not warrant the expertise of any author in a particular field, nor is it responsible for any statements by such authors. The opinions expressed in the articles and columns are those of the authors, do not imply endorsement of advertised products, and do not necessarily reflect the opinions or recommendations of Braveheart Publishing or the editors and staff of JUCM. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested by authors should not be used by clinicians without evaluation of their patients' conditions and possible contraindications or dangers in use, review of any applicable manufacturer's product information, and comparison with the recommendations of other authorities.

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WELCOME

To the 2024/2025 Urgent Care Buyer's Guide™

It's been another great year for urgent care! There has been an expansion in the number of rooftops across the country, new business models have emerged, and you collectively have served an estimated 205 million patient visits during 2023. This is no time to rest on our laurels, though. If anything, it's a time to redouble our efforts to ensure the urgent care industry continues its steady, decades-long ascension.

You have demonstrated that urgent care is essential to the health of communities all over the country—not just the literal health of our patients, but also the economic health of those communities and the U.S. healthcare system. Along the way, you've helped reduce healthcare costs, become employers and tenants of choice in small towns and big cities, and established that our industry represents a dynamic investment opportunity for venture capitalists.

All of this progress would have been impossible without the support of the vendors who supply our EMRs, imaging equipment, billing and coding services, and on and on. Chances are, if you're using it in your urgent care, you got it from someone who had the wherewithal to see the value urgent care brings to their business.

These are not nameless, faceless entities, of course, so we're happy to introduce or reconnect you with them in this edition of the *Urgent Care Buyer's Guide*. You'll find longstanding partners and meet new contacts who are eager to provide what you need to continue caring for patients and supporting your team every day.

Each one of the over 250 vendors inside is an expert in their field. They want to help you. We've organized them into more than 75 categories so you can find the right resource as efficiently as possible.

We want to help you, too, of course; that's why we keep updating the *Urgent Care Buyer's Guide*. If we've succeeded in helping you connect with a vendor who meets your needs, let us—and them—know you found them here!

How to Use This Guide

The *UCBG* is available in multiple formats—print, PDF, or online—to suit your needs at any time. Wherever you are when you need it, you can find it. You can download the PDF version to any or all of your devices by visiting www.jucm.com; the *UCBG* has its own tab on the menu bar. Or you can find everything you on our companion website, www.UrgentCareBuyersGuide.com.

Help Us Get Better in Order to Serve You Better

Like the urgent care industry itself, this guide is always an evolving work in progress. In addition to keeping current with vendors who really *get* the urgent care story, we want to ensure we keep current with your needs. If there are ways we can improve the accessibility of the guide or the range of potential partners you'd like to see, please let me know directly.

Thank you for reading the *Urgent Care Buyer's Guide*—and supporting these vendors who recognize the value and essential nature of urgent care!

Stuart Williams
Publisher, *JUCM*
swilliams@jucm.com

THE 2024/2025 URGENT CARE
Buyer's Guide

Symptom:

Struggling to Make Data Actionable

Prescription:

Pre-built Dashboards That Elevate Key Metrics and Uncover Insights

- Simplify the process of analyzing and aggregating data with pre-built and self-service dashboards that let you monitor performance and make data-driven decisions.
- Leverage deeper, more visual, action-oriented operational, clinical, and financial dashboards to elevate specific metrics and trends that matter most to urgent care.
- Provide performance transparency on the practice, clinic, and provider levels to enable ownership and fuel improvement.



BI Challenges? There's a cure for that.

Save time sifting through spreadsheets and start using the data you have to achieve better patient and business outcomes with Experity Business Intelligence.



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Associations & Societies

California Urgent Care Association
2090 Nevada City Hwy
Grass Valley, CA 95945
www.caluca.org

College of Urgent Care Medicine
1911 W Wilson Street
Suite A. #437
Batavia, IL 60510
855-698-2267
www.uccop.org

National Association of Occupational Health Professionals
155 Waterford Circle
Rancho Mirage, CA 92270
760-230-0398
www.naohp.com

Northeast Regional Urgent Care Association
1 Giralda Farms, Suite 130
Madison, NJ 07940
www.neruca.org

Southeast Regional Urgent Care Association
2480 Briarcliff Rd NE
Suite 6, #330
Atlanta, GA 30329
404-825-4701
www.seruca.org

Clinical Services

Accreditation

COLA
9881 Broken Land Pkwy
Suite 200
Columbia, MD 21046
800-981-9883
www.cola.org

National Committee for Quality Assurance (NCQA)
1100 13th St. NW
Third Floor
Washington, DC 20005
202-955-3500
www.ncqa.org

The Joint Commission
One Renaissance Blvd
Oakbrook Terrace, IL 60181
630-792-5000
www.jointcommission.org

Urgent Care Association
1911 W Wilson Street
Suite A. #437
Batavia, IL 60510
877-698-2262
www.urgentcareassociation.org

Accreditation Management Systems

Medtrainer
555 Cajon St, Suite A
Redlands, CA 92373
888-337-0288
www.medtrainer.com

Education, Training: Board Certification

Board of Certification in Urgent Care Medicine (BCUCM)
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Suite 400
Tampa, FL 33609
813-433-2277
www.bcucm.org

Education, Training: Breath Alcohol Technician

Alcohol & Drug Abuse Testing Centers, Inc.
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Suite 350
Charlotte, NC, 28226
800-942-3784

Intoximeters Inc.
2081 Craig Road
Saint Louis, MO 63146
314-429-4000
www.intox.com/training

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Control the Dose Limited X-ray
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Lincoln, NE 68516
800-687-1897
www.controlthedose.com

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Memphis, TN 38137
800-676-0822
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CME CONTENT

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www.achlcm.org

EB Medicine
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Norcross, GA 30010
678-366-7933
www.ebmedicine.net

Hippo Education
1812 W. Burbank Blvd, #923
Burbank, CA 91506
855-994-4776
www.hippoed.com

UC Maximus (EM:RAP)
1812 W. Burbank Blvd, #356
Burbank, CA 91506
877-993-6727
www.ucmaximus.org

Institute of Urgent Care Medicine

8777 Velocity Dr
Machesney Park, IL 61115
844-814-9135
www.UrgentCareCME.com
info@UrgentCareCME.com

The Institute offers several different programs created expressly for urgent care. Practicing urgent care clinicians and nurses can keep current on the breadth of patient presentations likely to present to urgent care centers. New clinicians, or those transitioning into urgent care, will find they can get up to speed quickly with our Core Competency programs. All of the IUCM courses run on our lightning fast LMS, that's friendly to users and administrators alike. Corporate and group pricing is available.



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www.UrgentCareCME.com
info@UrgentCareCME.com

Core Content in Urgent Care Medicine is a comprehensive training program, teaching the core competencies necessary for clinicians practicing in urgent care. Our ACCME-accredited video program offers 62 hours CME credit for \$750. Additionally, there are modules included for interpreting EKGs and X-Rays included. The curriculum is ideal for physicians, physician assistants, nurse practitioners, or residents who are transitioning into, or practicing in, the urgent care setting. Corporate and group pricing is available.



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support@pempal.co

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www.medtrainer.com

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361 Centennial Pkwy, Suite 150
Louisville, CO 80027
800-521-0574 opt.2
www.veritystream.com

**Education, Training: Clinical
Training**

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6532 S 58th St
Lincoln, NE 68516
800-687-1897
www.controlthedose.com

The Laceration Course

678-366-7933
www.ebmedicine.net/the-laceration-course-homepage

**Education, Training: Training
Models (anatomical)**

GPI Anatomicals
940 North Shore Dr
Lake Bluff, IL 60044
847-615-8900
www.gpianatomicals.com

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PO Box 15669
Savannah, GA 31416
866-465-4627
www.limbsandthings.com

Lab Testing

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www.cirrusdx.com/

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www.qiagen.com/us

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www.fabrichealth.com



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High Cost of Onsite Radiology



Prescription:

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GET STARTED

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Machesney Park, IL 61115
855-890-0649
www.experityhealth.com
salesinquiry@experityhealth.com

Experity's urgent care operating system features integrated telemedicine functionality. Virtual visits and telemedicine workflows retain more visits for your practice, improve provider productivity, increase patient convenience, balance visits across clinics, and improve billing accuracy for quicker reimbursement. The platform is secure and HIPAA compliant.



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480-922-0044
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Bradenton, FL 34205
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www.quire4u.com

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855-890-0649
www.onepacs.com
Ben.Mauldin@experityhealth.com

Built by radiologists for radiologists, OnePACS is a web-based cloud PACS platform for efficient medical imaging data management. It streamlines workflows, integrates diagnostic data, and offers secure storage and disaster recovery, ensuring seamless accessibility across multiple healthcare facilities and systems.



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505-217-0628
www.nmtravelhealth.com

EMR & Revenue Cycle Management Services

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Experity Billing

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855-890-0649
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sales@experityhealth.com

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Kinum

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Virginia Beach, VA 23452
888-471-0280
www.kinum.com

Urgent Care Collections

158 Lexington St
Waltham, MA 02452
844-544-4942
www.urgentcarecollections.com

Zelis

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Boston, MA 02116
888-311-3505
www.zelis.com

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corrohealth.com

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844-569-8628
www.drchrono.com

eClinicalWorks
2 Technology Dr
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508-836-2700
www.eclinicalworks.com

EPOWERdoc, Inc.
506 S 93rd St.
Omaha, NE 68114
805-988-8929
www.epowerdoc.com

Experity EMR/PM

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Machesney Park, IL 61115
855-890-0649
www.experityhealth.com
salesinquiry@experityhealth.com

Experity's EMR/PM was created in partnership with our clients and is specifically designed for urgent care providers and speeds up workflows, improves revenue capture, enhances the patient experience, and increases the scope of care provided to patients. Featuring urgent care workflows, a built-in coding engine, and integrated business intelligence, it ensures quick charting, accurate documentation, and overall urgent care success.

EXPERITY

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Hint Health
149 New Montgomery St
San Francisco, CA 94105
2094714044
www.hint.com

Medsphere
9980 S 300 W, Suite 200
Sandy, Utah 84070
760-270-9891
www.medsphere.com

Net Health
40 24th St
Pittsburgh, PA 15222
800-411-6281
www.nethealth.com

PracticeEHR
5345 Towne Square Drive
Suite 125
Plano, TX 75024
469-305-7171
www.practiceehr.com

PulseCheck Urgent Care
2429 Military Rd, Suite 300
Niagara Falls, NY 14304
844-240-9554 X3
www.pulsechecked.com

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Plano, TX 75024
972-503-8899
www.tsystem.com

UrgentIQ
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www.urgentiq.com

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www.veradigm.com

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855-890-0649
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Experity's EMR/PM was created in partnership with our clients and is specifically designed for urgent care providers and speeds up workflows, improves revenue capture, enhances the patient experience, and increases the scope of care provided to patients. Featuring urgent care workflows, a built-in coding engine, and integrated business intelligence, it ensures quick charting, accurate documentation, and overall urgent care success.

EXPERITY

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www.exdionrcm.com

Symptom:

Sluggish Revenue Cycle



Prescription:

Rapid Claims Submission and Exception Management

- Our RCM services are provided by billing experts who only work urgent care claims and understand coding, compliance, and insurance regulations. They not only expertly handle your claims, but also share opportunities to improve your processes and shorten days to pay.
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1. Abbott ID NOW™ Influenza A&B 2 Clinical Assertion Data Held on File 2. Merckx J, Wali R, Schiller I, et al. Diagnostic Accuracy of Novel and Traditional Rapid Tests for Influenza Infection Compared With Reverse Transcriptase Polymerase Chain Reaction: A Systematic Review and Meta-analysis. *Ann Intern Med.* 2017 Sep 19;167(6):394-409 3. Abbott. ID NOW™ Strep A 2 Clinical Assertion Data Held on File 4. Chartrand, C. et al. Diagnostic Accuracy of Rapid Antigen Detection Tests for Respiratory Syncytial Virus Infection: Systematic Review and Meta-analysis. *J Clin Microbiol.* December 2015 vol. 53 no. 12 3738-3749

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[†]Full results appear in 30 minutes. Negative results should be confirmed with further testing, if clinically indicated.

PCR=polymerase chain reaction; SARS-CoV-2=severe acute respiratory syndrome coronavirus-2.

References: 1. LUCIRA® by Pfizer COVID-19 & Flu Test. Instructions for Use. Pfizer Inc; 2023. 2. LUCIRA® by Pfizer COVID-19 & Flu Test letter of authorization. U.S. Food & Drug Administration. June 15, 2023. Accessed August 13, 2024. <https://www.fda.gov/media/163455/download>

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The LUCIRA® by Pfizer COVID-19 & Flu Test has not been FDA cleared or approved, but has been authorized for emergency use by FDA under an EUA for use by authorized laboratories. This product has been authorized only for the detection and differentiation of nucleic acid from SARS-CoV-2, influenza A, and influenza B, not for any other viruses or pathogens. The emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug, and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated or authorization is revoked sooner.

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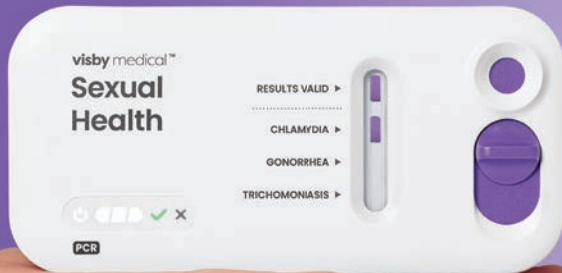
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Boston Imaging, a subsidiary of Samsung Electronics Co., Ltd.
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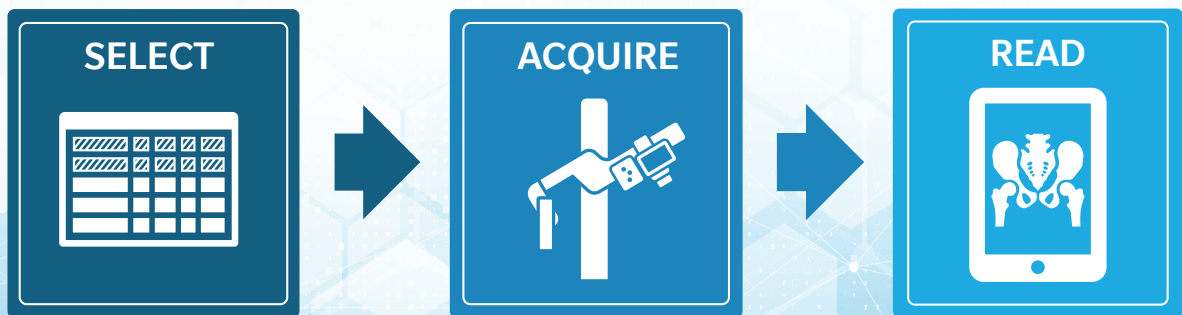
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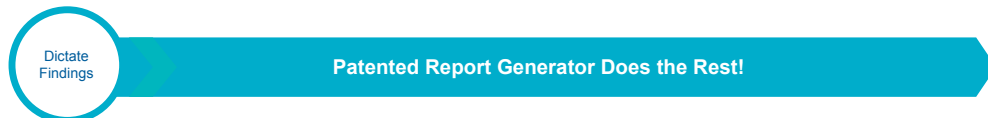
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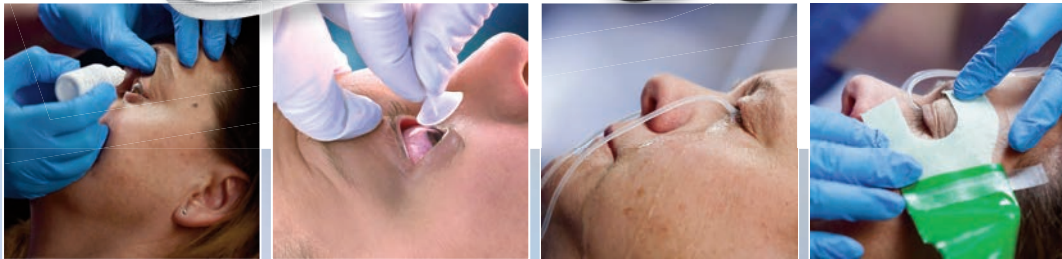
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Access your course anytime, anywhere using a computer, tablet, or smartphone — to fit your life and **learn your way.**

- 62 hours of *AMA PRA Category 1 Credits*[™]
- 7 core modules containing 68 lectures
- Unlimited access for one year
- Group pricing available, with training and onboarding included

Begin your journey or sharpen your skills while earning your CME credits with IUCM — the proven leader in practical mastery for urgent care professionals.



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Accreditation Statement

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint provider of Case Western Reserve University School of Medicine and Institute of Urgent Care Medicine. Case Western Reserve University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

Case Western Reserve University School of Medicine designates this enduring material for a maximum of 62 AMA PRA Category 1 Credits[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Symptom:

Inefficient Workflows and Disconnected Systems



Prescription:

Workflows Built for High-Velocity On-Demand Healthcare

- Minimal clicks save staff time navigating patient visits and speed up patient throughput with workflows built specifically for the high-velocity urgent care setting.
- Improve visit documentation using picklists of commonly used items, templates, customized workflows, a built-in coding engine and alerts, and an easy-to-navigate code summary page.
- Integrations with labs, radiology partners, and Experity Engagement create a seamless user experience without leaving the EMR/PM.



EMR/PM Challenges? There's a cure for that.

When your EMR/PM causes you pain, Experity provides relief. On average, Experity clinics can chart a patient in 60 seconds, register patients in less than 3 minutes per patient, and collect payments up to 2x faster. Experity EMR/PM streamlines your clinic processes so you can free your team up to do what they do best—provide exceptional patient care.



GET STARTED